



I wish to congratulate the Communications Association of Hong Kong (CAHK) on its publication of the “2019 Official Guide to ICT Industry in Hong Kong”. The publication has always been an important reference highlighting the latest trends of the ICT industry.

Technology has transformed lives but also created new platforms for cybercrime and exposed consumers to new risks of privacy leak. A series of ransomware attacks last year posing huge threats to enterprises and governments all over the world demonstrated the challenges we face.

When we steer innovation and technology ahead, we must not overlook the challenges to safeguard the privacy and personal information of our citizens.

The Government last year carried out public consultation on regulating person-to-person marketing calls. Apart from being nuisance, many of these calls are fraudulent, disguising themselves as survey, marketing research or lottery winning call. Despite the difficulty to gather evidence and liaise with overseas jurisdictions to crack down on phone scams, the Government should step up the effort by increasing the penalties and promote the use of call-filtering apps developed by third-parties.

Ensuring the secure use of technology should be the mission of our sector and the Government. I look forward to working with CAHK and the ICT sector in fostering the development of I&T.

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The Hong Kong Special Administrative Region

衷心恭賀香港通訊業聯會出版《2019 香港通訊業概覽》。概覽是香港資訊及通訊科技業業界動向的重要指南，為業界發展的最新趨勢提供寶貴參考。

在數據經濟的背景下，科技為市民生活帶來顯著的改變，但同時資訊保安事故及電訊騙案的手法亦越趨複雜，令市民防不勝防。近來越趨普遍的網絡攻擊威脅市民的個人資料私隱，去年亦有有不同類型的加密勒索軟件肆虐全球，為公、私營機構帶來龐大威脅。在發展創科，保障市民利益和個人資料私隱的挑戰不容小覷。

政府去年就加強規管人對人促銷電話進行諮詢，從市民角度，任何非應邀電話都可能構成騷擾，不少非應邀來電為非商業運作，例如問卷調查、市場調查、假中獎通知等等，不能忽視涉及境外來電詐騙行為或騙局的蒐證和執法工作的困難之處。我期望政府加強執法以打擊虛假號碼問題，並建議政府聘請獨立第三方為過濾來電應用程式進行認證並加以推廣，助市民提高警覺，免墮電騙陷阱。

香港專注創新及科技發展之餘，如何令市民安心擁抱科技亦應是政府以及我們業界的工作之一。我期待與香港通訊業聯會及業界同儕攜手合作，加快創科發展，為香港邁向數據經濟發展提供新動力。

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