

ABOUT THE ASSOCIATION

聯會簡介

Background

The Communications Association of Hong Kong (CAHK or the Association), formerly known as Internet & Telecom Association of Hong Kong, is a non-profit making organisation incorporated on 27 May 1983 following the announcement of deregulation of the telecommunication products and services. CAHK is the association for Hong Kong's communications industry, with interests across broadcasting, wireline and wireless communications, and other relevant businesses in the information and communications technology (ICT).

The Main Objectives Of The Association

- To organise functions to provide networking and sharing opportunities for members of the Association;
- To promote the awareness of and discussion on issues concerning the communications industry;
- To encourage the communication industry to develop and comply with relevant codes of practice, technical and operational standards to maintain ethical and high standards of the industry;
- To provide appropriate representations for the communications industry;
- To provide relevant information to persons engaged in, or about to engage in the trade or the promotion of the communications industry;
- To provide information, research and statistics in connection with the communications industry, and to promote the image and members of the Association as appropriate.

背景

香港通訊業聯會（前身為香港互聯網暨通訊業聯會）在一九八三年五月廿七日，在政府宣佈對通訊產品及服務放寬管制後成立。香港通訊業聯會是一家香港通訊行業商會，服務範圍涵蓋廣播、有線及無線通訊和其他與資訊科技領域相關之商業部分。

成立目的

- 策劃活動，以供會員相互交流及分享。
- 促進與業界相關的討論。
- 鼓勵會員製定並遵守專業守則、營運標準，以維持高道德水準服務水平。
- 為通訊行業提供適當的代表。
- 為從事或即將從事通訊業貿易或推廣的人士提供相關資訊；
- 提供與通訊業相關資訊、研究及統計；推廣業界形象及為會員推廣業務提供協助。

Services To Members

Business Luncheons

Organise regular business luncheons and invite appropriate guest speakers to address current topics.

Membership Directory

Publish CAHK's membership directory in the "Official Guide to ICT Industry in Hong Kong". The directory covers key business trends, latest market development, useful statistics and information and members' profiles.

Newsletters

CAHK's periodic newsletters provide an excellent channel for members to provide new products and services information of their companies.

Information Services

Distribute consultation papers, latest telecom statistics, reports, market information and latest information of important issues from the government.

Seminars & Exhibitions

Endorse or organise quality seminars or exhibitions for the benefits of members and promote the image of the Association.

Delegations

Organise delegations for members to explore market for development and business opportunities outside Hong Kong SAR.

Presentations

Co-organise with relevant organisations on business forums to present new product or service of members.

Networking

Networking with industry colleagues is the best way to meet and to make new contacts. These networking functions are open to members only and guests by invitation.

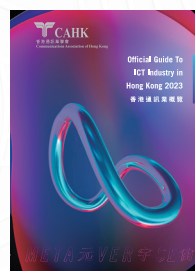
服務範圍

午餐聚會

定期舉辦午餐例會，邀請合適的人士出任講者，就業界關注的題目進行分析和討論。

會員名錄

定期出版《香港通訊業概覽》，探討及分析主流市場現狀及趨勢、提供參考資料，有用數據及會員名錄等。



內部刊物

收集會員最新產品或服務資料，定期出版內部刊物，增加交流。

資料服務

為會員提供最新通訊數據、研究報告、市場資料、重要通告及通訊事務管理局發出的諮詢文件等。

研討會/展覽會

支持或協辦高質素之研討會、展覽會，為會員謀福利，提升聯會形象。

組織訪問團

舉辦對外訪問團，讓會員早一步探索及了解開發新市場機會，以助釐定公司未來發展策略。

展示會

聯同相關機構舉辦商業論壇以及會員公司新品展示會。

交際聚會

定期舉辦聚會，擴闊會員之交流網絡，增進商業聯繫。



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CAHK Homepage

The Association's homepage <https://www.cahk.hk> serves as a useful way of communication for members or visitors. The site provides a quick view of the profiles of CAHK company members and current activities.

Contact Point

The Association can be contacted by those who wish to establish trade links in Hong Kong or for research purposes.

CCSS

The "Customer Complaint Settlement Scheme" (CCSS) is a mediation scheme set up by the telecommunications industry to help resolve billing disputes in deadlock between telecommunications service providers and their customers.



Code of Practice (Industry Code)

"Telecommunications Service Contracts"

Since July 2011, personal or residential users entering into new telecommunication service contract or renewing their telecommunications service contracts have been afforded enhanced protection with the implementation of the Industry Code of Practice for Telecommunications Service Contracts by all major fixed and mobile network operators. Further to the first revision of the Industry Code in 2014, the latest revised version of the Industry Code as issued by the Association has been effective since 1 October 2023 to further protect consumer interests.

"Marketing Calls in the Telecommunications Industry"

In March 2011, the Association promulgated its Industry Code for voluntary compliance by its members. Major telecommunications operators have participated in the self-regulatory scheme, and developed their own codes of practice with reference to the Industry Code. The Association has further enhanced its Industry Code in June 2024 requiring telemarketers, requiring telemarketers to reveal more details of their identities upon request as well as limiting the number of cold calls made to a telephone number within a period.



聯會網頁

網頁內詳列聯會有關資料、會員簡介及最新活動資料。

業界接洽點

如欲建立香港貿易聯繫或作市場研究用途，歡迎聯絡本會。

電訊業的「解決顧客投訴計劃」

「解決顧客投訴計劃」是由通訊事務管理局資助、電訊業界所設立的調解計劃，協助電訊商與其客戶解決一些已陷入僵局的計帳爭議。

業界實務守則（《業界守則》）

《電訊服務合約》

自二零一一年七月開始，香港所有主要固定與流動網絡營辦商已落實推行《電訊服務合約業界實務守則》（《業界守則》），個人或住宅用戶在簽訂新電訊服務合約或續訂電訊服務合約時可享有更全面的保障。《業界守則》是由香港通訊業聯會發出。繼二零一四年第一次修訂《業界守則》後，聯會發出的《業界守則》最新修訂版於二零二三年十月一日起已生效，進一步保障消費者的權益。

《行營銷電話行業規管計劃》

香港通訊業聯會於二零一一年三月公布其《實務守則》，供其成員自願遵從。主要電訊商已參與有關的自行規管計劃，並根據《實務守則》訂立本身的實務守則。聯會已於二零二四年六月進一步優化其《實務守則》，電話促銷者在接電者要求下須透露更多有關身分的詳情，並限制在一個時段內向同一個電話號碼撥打非應邀營銷電話的次數。

Representation

Since 1985 the Association has been playing an active role in advising the Office of the Communications Authority (OFCA) in the formulation of policy for the development of telecommunication services beneficial to the public of Hong Kong.

Representatives in the Advisory Committees of OFCA:

Telecommunications Regulatory Affairs Advisory Committee (TRAAC)

Ordinary Member: Mr. Alex Wong, CAHK Vice Chairman & Treasurer

Telecommunications Users and Consumers Advisory Committee (TUCAC)

Ordinary Member: Mr. Daniel Chung, CAHK Executive Committee Member

Radio Spectrum and Technical Standards Advisory Committee (SSAC)

Ordinary Member: Mr. KL Ho, CAHK Executive Committee Member

Governing Committees of CCSS:

- Chairman: Mr. Vincent Kwok, CAHK Executive Committee Member
- Ordinary Member: Mr. Alex Wong, CAHK Vice Chairman & Treasurer
- Ordinary Member: Mr. Jonathan Cheng, CAHK Executive Committee Member

Other advisory boards and committees:

- Hong Kong Internet Registration Corporation Ltd – Consultative and Advisory Panel
- Occupational Safety & Health Council – Information and Communications Safety and Health Committee

聯會代表性

香港通訊業聯會自一九八五年專責向通訊事務管理局就擬定政策事宜提出意見，以發展對香港公眾有利之電訊服務。

通訊事務管理局個諮詢委員會分別為：

電訊規管事務諮詢委員會

黃家恆先生 — 香港通訊業聯會副主席及司庫

電訊服務用戶及消費者諮詢委員會

鍾耀文先生 — 香港通訊業聯會執行委員會成員

無線電頻譜及技術標準諮詢委員會

何啟亮先生 — 香港通訊業聯會執行委員會成員

「解決顧客投訴計劃」代理機構管治委員會分別為：

- 郭榮忠先生 (主席) — 香港通訊業聯會執行委員會成員
- 黃家恆先生 — 香港通訊業聯會副主席及司庫
- 鄭肇緯先生 — 香港通訊業聯會行政執行委員會成員

聯會亦被邀請委派代表出席多個諮詢機構，其中包括：

- 香港互聯網註冊管理有限公司諮詢委員會
- 職業安全健康局 — 資訊及通訊安全及健康委員會

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聯會簡介

Membership

Full Membership

Any companies fulfilling the following requirements:

- limited liability company registered in Hong Kong;
- engaged in the provision or manufacturing of communications products and / or related services;
- nominated by two existing full members.

Associate Company / Individual Membership

Any persons, firms, companies, organisations, societies or associations:

- engaged or having an interest in the communications industry;
- nominated by two existing full members.
- Individual membership belonging to the applicant only, cannot be transferred.

Student Membership

Student members can be:

- any persons over sixteen years of age at the time of application;
- engaged or having an interest in the communications industry or the ICT industry.
- Individual membership belonging to the applicant only, cannot be transferred.

Honorary Member / Honorary Advisor

Individuals with:

- good reputation in the communications industry or the community;
- well-recognised communications industry knowledge;
- significant contributions to the Association.
- The appointment of Honorary Member will be made upon the recommendation and approval of the General Committee of the Association.

會員制度

正式會員

申請入會之公司機構須符合以下所有要求：

- 在香港註冊之有限公司；
- 從事供應或生產通訊產品，或與其有關服務的公司；
- 須獲兩個正式會員提名。

準公司/ 個人會員

- 準公司/ 個人會員須為：
- 從事通訊行業；或致力推廣、發展通訊業務；
- 對行業感興趣的人士、商號、公司、組織、社團或協會；
- 須獲兩個正式會員提名。
- 準個人會員其會籍只屬申請人本人及不能轉讓。

學生會員

學生會員須為：

- 在申請時年滿十六歲；
- 對通訊業發展有興趣或想投身資訊或通訊科技行業的學生。
- 準個人會員其會籍只屬申請人本人及不能轉讓。

名譽會員/ 名譽顧問

名譽會員/ 名譽顧問須：

- 在業界或社會具好名譽；
- 擁有備受推崇的通訊業知識；
- 對本會具有重大貢獻。
- 以及最後經過董事會的批核，通過其任命。

The Communications Association of Hong Kong

Tel: (852) 2504 2732

Fax: (852) 2504 2752

Email Address: info@cahk.hk

Website: <https://www.cahk.hk>

香港通訊業聯會

電話: (852) 2504 2732

傳真: (852) 2504 2752

電郵: info@cahk.hk

網址: <https://www.cahk.hk>

Honorary Chairman 名譽主席



Mr. Stephen Ho 何偉中先生

Co-founder & CEO, n-hop technologies Ltd.
創始人兼行政總裁，安眺科技有限公司
Former Chairman of CAHK 2012-2018
2012-2018 年度聯會主席

Honorary Advisors 名譽顧問



Mr. Chaucer Leung, JP 梁仲賢先生，太平紳士

Director — General of Communications
Office of the Communications Authority
通訊事務總監，通訊事務局



Mr. Tony Hau 侯東迎先生

Chairman & CEO, Multibyte Info Technology Ltd.
主席及行政總裁，博元訊息科技有限公司
Former Chairman of CAHK 2000-2006
2000-2006 年度聯會主席



Dr. Hubert Chan, JP 陳重義博士，太平紳士

Chairman & CEO of HKC International Holdings Ltd.
主席及行政總裁，香港通訊國際控股有限公司
Former Chairman of CAHK 2006-2012
2006-2012 年度聯會主席



Mr. Franky Lai 賴永雄先生

Chairman & CEO, WiseSpot Company Ltd.
主席及行政總裁，斯博有限公司
Former Vice Chairman of CAHK 2006-2018
2006-2018 年度聯會副主席



Dr. Jolly Wong 黃振球博士

Policy Fellow, Centre of Science and Policy,
University of Cambridge
科學與政策中心政策研究員，劍橋大學
Guest Professor, Macau University of Science and Technology
客座教授，澳門科技大學

Honorary Regulatory Advisor 名譽規管顧問



Ms. Agnes Tan 陳國萍女士

Director, P&J Discovery Limited
董事，P&J Discovery Limited
Former President, Regulatory Issues Group 2018-2024
2018-2024 年度聯會監管事務小組總裁

Honorary Secretary 名譽秘書



Mr. Gilbert Chan 陳錦成先生

Director of Telewide Enterprises Ltd.
董事，聯訊企業有限公司

Honorary Legal Advisors 名譽法律顧問



Mr. Nick Chan, BBS, MH, JP 陳曉峰先生，BBS，MH，太平紳士

Hong Kong Deputy to the National People's Congress
of the People's Republic of China
中華人民共和國香港區全國人大代表
Partner, Squire Patton Boggs
合夥人，翰宇國際律師事務所



Ms. Gabriela Kennedy 甘乃迪女士

Partner, Leader of Asia IP & TMT, Mayer Brown
合夥人兼亞洲知識產權及科技、媒體及通訊 (TMT)
業務主管，孖士打律師行

COMMUNICATIONS ASSOCIATION OF HONG KONG EXECUTIVE COMMITTEE 2024-2026

香港通訊業聯會 2024-2026 年度執行委員會成員



From left to right :

1st Row:

Dr. Jolly Wong, Mr. Franky Lai, Mr. Stephen Ho, Dr. Gabriel Leung, Mr. Kenneth Lau, Mr. Bruce Lam, Mr. Alex Wong, Mr. Tony Hau, Mr. Gilbert Chan.

2nd Row:

Mr. Jonathan Cheng, Mr. Derek Choi, Mr. Alex Cheung, Mr. KL Ho, Mr. Vincent Kwok, Ms. Shi Xiaoping, Mr. Stephen Chau, Mr. Daniel Chung, Mr. Damien Leong, Mr. Patrick Ng, Mr. Alan Lee, Mr. Danny Li

由左至右 :

前排 :

黃振球博士、賴永雄先生、何偉中先生、梁成滔博士、劉貴顯先生、林國誠先生、黃家恆先生、侯東迎先生、陳錦成先生

後排 :

鄭肇鏗先生、蔡煒健先生、張敬石先生、何啟亮先生、郭榮忠先生、石曉萍女士、鄒金根先生、鍾耀文先生、梁丙曜先生、吳仕彬先生、李偉立先生、李友忠先生

COMMUNICATIONS ASSOCIATION OF HONG KONG ORGANISATION CHART 2024-2026

香港通訊業聯會 2024-2026 年度行政架構

